
QUALITY POLICY

Tek84 manufactures high quality products that achieve consistent and optimal customer satisfaction. The organization provides reliable imaging security solutions that meet or exceed industry safety and performance standards, meet customer requirements, and are delivered in the agreed upon timeframe. All employees at Tek84 are encouraged to engage in continual improvement efforts for the Quality Management System.

QUALITY OBJECTIVES & KPI's

Product Acceptance by Customer $\geq 95\%$

On Time Product Schedule $\geq 90\%$

End of Sales Customer Satisfaction $\geq 3.5/5$ (70%)

Supplier Quality $\geq 90\%$

Supplier OTD $\geq 90\%$

Timeliness of Design Projects $\geq 90\%$

MISSION

To provide exceptional quality, value, and support to customers and exceptional learning, growth and opportunities for Tek84 employees and stakeholders.

VISION

To be at the forefront of creating value for our customers by offering quality parts with unmatched service.

VALUES

Ethics - We exercise our duties with honesty and integrity at all times.

Teamwork - We respect and support each other, without blame, to create a stronger and better performing team.

Customer Service - We respond to every customer quickly, thoroughly, professionally and with courtesy.